



*The "Waldknechtshof team" warmly welcomes you!*

We wish you a pleasant and refreshing stay with us!

In order for you to feel comfortable as soon as possible, we have compiled some information for you, offering an overview of what Waldknechtshof, Baiersbronn and the Black Forest have to offer.

Do you have questions or queries?

We are happy to offer our service and assistance, just dial the following numbers:

House Phone: Nr.400 (available until midnight)

Mobile Number: 0151 524 78 448 (available from midnight to 8:00 am)

The 200 year old Waldknechtshof is a heritage protected site, and was originally one of three farms that belonged to the former monastery of Reichenbach. The "Waldknecht" was a servant in charge of managing the forest surrounding the monastery.

For several generations now the building has been under private family ownership and has been lavishly reconstructed several times in order to offer quality accommodation for guests.

During the reconstructions, our steady goal was to keep as much of the historical atmosphere as possible, only installing as much technology as necessary to maintain the building. Guests can rely on an ecologically sustainable and sound design, in which the new materials used were carefully chosen to nature-related aspects.

We wish you a pleasant stay, and will do  
everything for your comfort.

Waldknechtshof GmbH  
Baiersbronner Straße 4 72270 Baiersbronn-Klosterreichenbach  
Geschäftsführerin: Gertrud Marquardt · HRB: 999 · UST.ID.Nr. DE216383479  
Telefon 07442/ 8484-400 · Telefax 07442/ 8484-410  
Email: [info@waldknechtshof.de](mailto:info@waldknechtshof.de) · Internet: [www.waldknechtshof.de](http://www.waldknechtshof.de)



### Allergies

All our bedding meets the needs of those who are allergic to dust mites. In cases of food allergies, please let the reception know, so that we can inform our kitchen accordingly.

### Adapter

If you require an international adapter for the sockets, we will provide you one at our reception.

### Bathrobes and Slippers

We are happy to provide you with a cozy bathrobe and slippers. The cost of usage is 5 euros. Please notify us if you would like to obtain a bathrobe, at the reception by dialing 400.

### Baiersbronn from A-Z/ Baiersbronner Visitor News letter/ Event Information

In the service journal you received with this guide, you will find everything from A to Z about Baiersbronn. The Baiersbronner Visitor's newsletter "Lichtblicke" is also available to you, giving you a neat overview of events and activities in Baiersbronn.

On the first floor of the hotel we have arranged a small information table. You can help yourself to the brochures and information pamphlets. Detailed walking and cycling maps are available at the reception for a fee of 5 euros. Baiersbronn tourism office >> 0-07442-8414-0  
Tourism office Klosterreichenbach 0-07742-84 >> 14-80

### Beach Baskets

In the summer time, we have two beach-baskets available for all guests of the hotel. You can obtain large bathing towels from our reservations department by dialing 400.

### Blanket

In your closet you will find a woolen blanket, if you require more bedding, please let us know. Just dial 400. We are happy to provide you more.

### Breakfast

In the Hofscheuer, you can expect a rich breakfast from 9am to 10.30am. If you let us know, we of course can provide breakfast sooner or later.

### Bistro/ Café/ Wine cellar Hofscheuer- the simple country kitchen

Our simple country cuisine offers you a variety of Flammkuchen and other homemade local snacks. Our Hofscheuer is open daily from 9.00am to midnight. We would gladly reserve a table for you, just dial 400.

### Bicycle rental and E-Bike

Interested in a bicycle trip? We are happy to put you into contact with our local sports partner. The use of bicycles is at your own risk. If you are interested, please register at the reception one day in advance. Cycling maps can also be purchased at the reception.

Our sports partner "Sports-Frey", Tel. 0-6468, [www.sport-frey.de](http://www.sport-frey.de), is only 50 meters away from us, on the main road in the direction of Röt on the left hand side.

Since we are a registered E-bike charging station you can charge E-bikes at the hotel, using the chargers and the necessary Panasonic batteries, which we are happy to provide.

### Beverages

The mineral water and the Bionade, as well as the nuts or Crisps, in your room are free of charge and meant for your enjoyment. More beverages can be ordered to your room by dialing 400.

### Credit card

In addition to EC-Card payment, we also accept VISA and MASTERCARD.



### Conferences

Our reservations department can provide you with a detailed and thorough conference folder. We are also glad to advise you in more detail personally. Please turn to our reservations department; it is available by phone, just dial 400.

### Check in/Check-out

Check in begins at: 2.00pm

Check out should be completed by: 11am

Please do not forget to leave your key card at the reception desk at the entrance.

### Discount Card

You can pick up your discount card upon arrival at the front desk. Take advantage of the discounts that are available to you by using this card.

### Events

In our lobby we have numerous flyers and brochures on the subject of sports and event tips with information available around Baiersbronn. We are happy to also organize celebrations, weddings and meetings. We are catering for the complete MICE market. Please contact our reservations department at the reception dialing 400.

### Elevator:

In the entrance area there is an elevator. You can reach the third floor with your room key. For your own safety, we ask you not to use the elevator in case of fire.

### Fire Safety Regulations

For your safety, the Waldknechtshof is equipped with a fire alarm system, directly linked to the fire department. At least one sensitive smoke detector is located in every apartment. In the case of a triggered fire alarm we ask you to remain calm, to close all windows and doors, and walk into an open area outside of the building. Green emergency lights will mark the closest exit.

### Festivities

The forum and the gallery are available to celebrate festivities. They can be used for family celebrations such as weddings and birthdays, and also cooperate events and seminars. We would be happy to discuss buffets or menus, for special occasions. We organize events of any sort, whether large or small according to your needs and wishes. You can seek advice from our Chef cook Bernd Beutan or our service manager Angela Schäfers.

### Hiking

Baiersbronn and its surroundings are known for having Europe's largest network of hiking trails. At the Baiersbronn train station, you will find maps and guides for the hiker's heaven available for purchase. We also have a small selection of hiking trails available for purchase for the fee of 5 Euros.



### Health Issues:

Dr. Wäcker, practicing physician >> Tel: 0-07442-22 67th

Freudenstadt Hospital >> Tel: 0-07441-54 0

If you feel uncomfortable, please inform our staff immediately. Dial: 400.

### Internet / W-Lan

In your room, as well as in the whole of the house and on our terrace you have free wifi access with as many devices as needed. Simply select the German hotspot network on your device and accept the terms and conditions and you have unlimited internet access. If you need a computer let us know.

### Ironing Service

If you do require any clothes to be ironed please simply call reception on the extension 400. We will also provide you with an ironing board and iron if required.

### Laundry Service

If you have Laundry to be cleaned, place the items in the laundry bag in your cupboard. If you hand them over to us before 9am, you can pick up your items the same day in the evening. The Hotel cannot take liability for damages done to the fabrics.

### Luggage service

We are happy to carry your luggage to your room or back to your car. Please let us know if you want a helping hand.

### Leisure

In the entrance hallway and the first floor of the hotel, we have various flyers and brochures containing information about Baiersbronn and the surrounding area. You will find many offers and tips on events and activities. Maps for hiking or mountain biking you can also retrieve at the reception.

### Money and valuables

For insurance purposes, we ask you to not leave any valuables in your car or room. We are not liable for any lost valuables in your room. If needed you can store valuables in our house safe, please simply dial 400 or ask at the reception.

### Meierei Restaurant – the Gourmet Country Kitchen

Let us pamper you with culinary specialties, prepared by our kitchen team and chef de cuisine. Light Mediterranean cuisine and regional specialties, creatively prepared and of course fresh! Seasonal recommendations hand in hand with wines from Baden and Württemberg! The Restaurant is open from Thursday to Sunday, 17.30 – 22.00.

### Non Smoking Rooms

All our rooms are non smoking rooms.

### Office duties

If you need to make copies, scans or send an e-mail, don't hesitate to contact us at the reception and we will kindly provide you the facilities or do it for you.

### Parking

The hotel's parking spaces are available free of charge to our guests.

### Printing

We provide you the possibility to print and scan your documents. Give us a call 400.



### Post

You can leave your outgoing mail at the reception.

### Pharmacy

Directly at the Netto supermarket you will find a Pharmacy.  
Phone: 0-07442-3301 Mrs. Dannecker

### Pillow Menu/extra pillow

Do you need an extra pillow? We keep a selection of pillows. If you are interested, please contact us by dialing 400.

### Phone

Our phone number is 07442-84840. You also have the opportunity to call straight to other apartments, as well as your own apartment 07 442 / 84 84 4 number (eg 34 for the Rosenberg Suite: 07442-84844-34)  
Another apartment you can reach by the pre-code 4 and then the apartment number.  
In order to make an external phone call, please dial 0 followed by the phone number.

### Quality

According to German hotel and restaurant classifications, we are a four star hotel. We strive to meet the prescribed standards and to meet the needs of our guests. If something should not meet your approval or your needs then please let us know at the reception.

### Reception

Our reception in the Hofscheuer is open from 8am to 11pm. If you would like to check out before 8am, we ask you to pay your bill the evening before your departure.

### Smoke Detector

All our hotel rooms and the lobby are equipped with smoke detectors. If you hear any of them go off, please notify us at the reception immediately.

### Sewing Service

Lost a button? A call to 400 will handle the problem. Small sewing jobs we can take care of immediately.

### Shoe Shine Service

If you need your shoes polished and cleaned, we either equip you with a shoe cleaning set or we will certainly clean the shoes for you and deliver them back to your room. Simply give us a call on 400.

### Silence

The Waldknechtshof is built with natural wood and ecological building materials. Unfortunately the transmission of sound cannot be fully suppressed. Sound bridges are also created by the connecting timber throughout the apartments. We therefore ask you to please keep the peace of your neighbors in mind.

### Sports

See Leisure and bicycle rental.

### Taxi Service

Taxi Steiner → 0-07442-3930

Taxi Batsch → 0-07442-121812

You can also reserve a taxi at the hotels reception.



### Ticket Sales

We are happy to provide you with tickets to events that are displayed in the hallway on the information pamphlets. Don't hesitate to ask at the reception.

### The Terrace

In the case of fine weather, the garden terrace will be opened from 1100 until 2200 clock. For lunch and dinner you can choose dishes from our card, or even whole menus. In the afternoons we can keep a nice snack ready for you.

### Toilets

A wide variety of amenities are available in your room / bathroom and are absolutely free to use. If you have any further requirements, please do not hesitate to let us know.

### Towels and Linen exchange

As a sustainable company we pride ourselves to have a heart for the environment. We therefore change your towels and bedding every three days. If you want to have the towels changed daily, please simply drop them on the floor. If you want your bedding to be changed daily, just let us know at reception.

### Telefax:

Our Telefax number is 07442-84 84 410

### TV

Our television set can accommodate a variety of channels. Chances are that you will find different channels than what you are used to from home. We kindly ask you not to change the TV settings considering that all available channels are already programmed.

### Room keycard

You are able to enter the hotel front door all around the clock with your keycard.

### Room Service

→ see the room service menu.

### Umbrellas

You are welcome to borrow umbrellas from the reception. In the interest of other guests, we ask you to return the umbrella when you are finished using it.

### Wake-Up-Call

If you wish to have a wakeup call, simply call 400 and let us know.

### Washing and Ironing your clothes

If you submit your laundry to the reception on working days (from 9.00am), it should be ready by the latest within 2 working days. If we are told in advance, we can also do your laundry on weekends or holidays. The hotel is not liable for shrinkage, discoloration, or lack of color-fastness. If you wish to know a detailed list of prices, we can contact the laundry service for you.



## Waldknechtshof

The Waldknechtshof is a 200 year old historically preserved building, which was originally one of three dairy farms, which were owned by the previous Reichenbach Monastery. The Waldknechtshof was once responsible for administering the Monasteries forests.

Since several generations the building has been under family ownership and has been restored to its original beauty. We have made our best attempts to preserve the original characteristics, introducing those modern amenities, which will not compromise its original atmosphere. You can be assured that the construction has kept ecology in mind, with each room being carefully renovated using only environmentally materials.

Baiersbronn-Klosterreichenbach is a well known resort the history of which dates back to over 900 years.

The construction in Romanesque style of the church of the Benedictine abbey of Reichenbach already started in 1082.

Located in the picturesque Murg valley, the Baiersbronn-Klosterreichenbach area is one of the most wooded in the Black Forest. Over 50 hills and mountains with altitudes ranging between 500 and 1050 meters, invite you to hiking, walking and bicycling.

Beside its wonderful nature, Baiersbronn is well-known as the Gourmet-Village in Germany with several restaurants awarded by Michelin guide with highest ranking! Waldknechtshof itself is awarded by Michelin guide with a Bib Gourmand!

Baiersbronn-Klosterreichenbach is at a distance of about 10km from the regional capital, Freudenstadt, itself an important tourist centre. And it is located about 90km from Stuttgart.



**Your opinion please!**

Dear guest,

We want you in Waldknechtshof feel comfortable and to come back. Therefore, your opinion as guest is very important for us.  
Let us know what you liked and what things we should improve.

How did you hear about the Waldknechtshof?

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What do you like?

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What would you improve?

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Would you come back on your next Black Forest holiday to Waldknechtshof?

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If you write your name and address below, we have the opportunity to contact you if necessary.  
We welcome any criticism and thank you in advance for your suggestions.

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Would you like to receive info from us in the future?

For which sectors?

feasting  seminary  restaurant  wine  art & culture  appartements

first name, name \_\_\_\_\_

e-mail \_\_\_\_\_

Address: \_\_\_\_\_